

## **Sports Accreditation Online - FAQs**

### **What is Sports Accreditation Online?**

The Australian Sports Commission (ASC) has developed a new online service for national sporting organisations (NSOs), accredited coaches and officials. This service provides access to personal details, accreditation and training program information, plus a range of educational resources, such as online magazines for coaches and officials. This is a new, free service that has been developed in consultation with NSOs.

### **Who can access the site?**

All national sporting organisations (NSOs) will have full access to the site. Individual coaches and officials who are accredited under the National Coaching Accreditation Scheme (NCAS) and the National Officiating Accreditation Scheme (NOAS) are able to register to use the site.

### **How do I register?**

Go to [www.ausport.gov.au/SAO](http://www.ausport.gov.au/SAO) to find more information about Sports Accreditation Online. Once there, click on the hyperlink at the bottom of the page to enter the website. Click on the "Register Now" button and fill in the required information on the page and if successful, an email will be sent to you with your temporary password. You will be required to change this password on your first log in.

If your registration is unsuccessful, an email with your details will be sent to the Coaching & Officiating Unit of the ASC who will contact you and discuss the reasons.

### **Why would my registration be unsuccessful?**

Access is only granted to coaches and officials who hold a current accreditation under the NCAS and/or NOAS. If your accreditation has expired, you will not be able to access the site.

It is also dependent on your accreditation and personal details being sent to us by your sport. If the ASC does not have your information housed in our system, we will not be able to match your details and your registration attempt will be unsuccessful.

### **What services are available in Sports Accreditation Online?**

This new online service offers you:

- FREE access to Sports Coach and Sports Official online magazines
- FREE printing of your accreditation certificates
- your personal details and accreditation information
- the latest coaching and officiating news and information.

### **My sport already has a website/online service, does Sports Accreditation Online replace this?**

No, not at all – we strongly recommend that all coaches and officials use their sports website or online service for all their sport specific information. Sports Accreditation Online provides a complimentary range of services and resources for the professional development of all coaches and officials.

### **Can I update my personal details?**

NSOs, who maintain their own databases, have restricted this access and you will need to contact your sport (ACTA, F&GFA, NRAA, PA, TRA) to change your personal details. A message will appear on your personal details page informing you if you can change your information or are required to contact your sport.

### **Can I change my accreditation information?**

Only NSOs can change accreditation information. If there are any problems with your accreditation details, please contact your sport (as above) to discuss (contact details available through Sports Accreditation Online).